

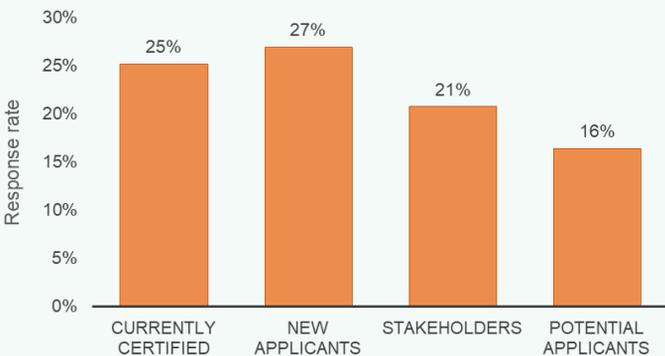


OVERVIEW

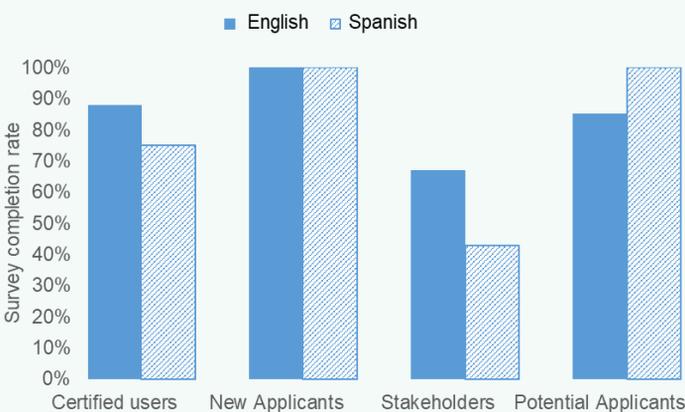
IFFO RS 2017 SURVEY REPORT

Driving responsible behaviour for a sustainable future

IFFO RS sent 4 surveys* to stakeholder groups which included; those currently certified with IFFO RS, New Applicants, Stakeholders and Potential Applicants. This is in order to **collect opinions on the standard, reasons for applications, challenges for applicants and other relevant questions** linked with the IFFO RS Monitoring, Evaluation and Learning (MEL) system. These surveys were open to responses over 10 days during February 2018.

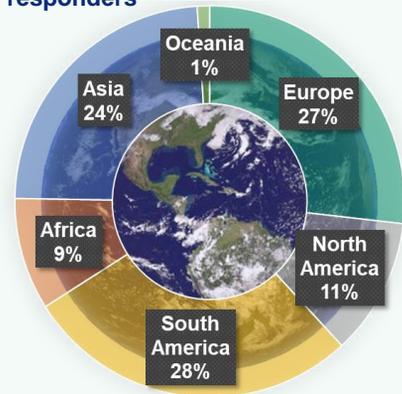


The percentage of completed surveys for both the English and Spanish versions can be seen in the graph below. The highest completion rate once the survey was started, was for the New Applicants survey (Survey 3) with a **100%** completion rate ($n=7$).

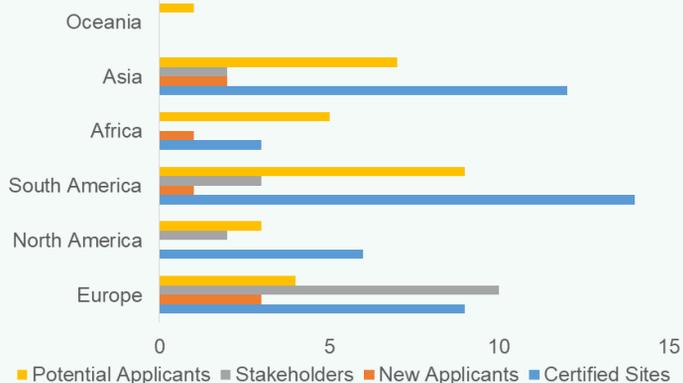


*In total across 4 surveys there were 97 responses, with an overall completion rate once started of **81%**. Of the 4 surveys, the response rate ranged between **16%** for Potential Applicants (Survey 5) and **27%** for New Applicants (Survey 3).

Location of responders



The geographic spread of responders can be seen in the chart above, with the highest percentage of responders from South America (**28%**) closely followed by Europe (**27%**). The lowest represented region is Oceania with a single responder, however there are currently no IFFO RS certified users in this region.



Future targets

Once reviewed and revised where appropriate, these surveys will be sent out again at the end of 2018. IFFO RS aim to:

- **maintain/ increase the percentage of responders,**
- **maintain/ increase the completion rate of the surveys,**
- **maintain the global spread of responders.**

This will be achieved in part by adapting the survey questions in response to comments and MEL review, as well as ensuring the surveys are user friendly. Other specific targets related to individual surveys are discussed in the related [fact sheets](#).

If you have any comments, questions or suggestions please contact us using one of the following methods: